



Horizon BCBSNJ Announces Enhancements for Horizon MyWay Plans in 2019

Horizon Blue Cross Blue Shield of New Jersey is pleased to announce enhancements that will simplify and improve the account management and member experience for Horizon's Horizon MyWay Consumer-Directed Healthcare (CDH) spending and savings account products. These CDH offerings include Flexible Spending Accounts (FSAs), Health Reimbursement Accounts (HRAs) and Health Savings Accounts (HSAs).

Starting on January 1, 2019, customers with a CDH product will have access to:

- An integrated online portal and mobile app that supports easy access from any device, 24 hours a day, seven days a week, delivering a seamless, user-friendly experience
- A designated customer service center with representatives trained to provide personalized assistance on their Horizon MyWay products

To bring these improvements to their customers, Horizon BCBSNJ is working with FurtherSM, a leading CDH spending and savings account administrator.

To transition existing customers to their enhanced services and platform, there will be a blackout period from December 15, through December 31, 2018, during which contributions and payments will be temporarily suspended.

To read more, please <u>click here</u> for Horizon's Official Broker Brief.

For more information, please contact brokersupport@martinins.com